

# Quality and Safety Conference 2019

## Radiology Course Agenda

### **WEDNESDAY - NOVEMBER 6, 2019**

7:00am - 7:45am

**REGISTRATION AND BREAKFAST**

7:45am - 8:00am

**OPENING REMARKS**

*David W. Bates, MD, MSc and Ramin Khorasani, MD, MPH*

#### **KEYNOTE ADDRESS**

8:00am - 8:45am

**HOW HEALTHCARE ORGANIZATIONS CAN LEVERAGE QUALITY AND INTEGRATE THEIR WORKFORCE TO ACHIEVE BOTH PATIENT-CENTERED CARE AND ECONOMIC VALUE**

*Stephanie Mercado, CEO and Executive Director NAHQ*

#### **SESSION 1**

8:55am - 9:55am

**IMPROVING PATIENT EXPERIENCE IN RADIOLOGY: IMPORTANCE, STRATEGIES AND RESULTS**

*Neena Kapoor, MD, Keith Hentel, MD, MS, Ramin Khorasani, MD, MPH*

9:55am - 10:10am

**COFFEE BREAK**

*Refreshments provided*

#### **SESSION OPTIONS 2**

10:10am - 11:10am

**LEARNING HEALTH SYSTEMS:**

**CAPTURING SAFETY EVENTS AND LEARNING OPPORTUNITIES WITH JUST CULTURE PRINCIPLES;**

**COLLABORATIVE CASE REVIEWS: USING SAFETY EVENTS TO OPERATIONALIZE IMPROVEMENTS;**

**ELIMINATING UNSCHEDULED RADIOLOGY ORDERS TO REDUCE DELAYS IN DIAGNOSIS**

*Ranilda Lacson, MD, PhD, Karen Fiumara, PharmD, Kelly Fanning, MBA*

**SESSION OPTIONS 3**

11:20am - 12:20pm

**STRUCTURING GOVERNANCE FOR QUALITY AND SAFETY**

*Margaret Duggan, MD, Giles Boland, MD and Lanny Thorndike*

12:20pm - 1:20pm

**NETWORKING LUNCH**

*Provided*

**SESSION OPTIONS 4**

1:20pm - 2:20pm

**ARTIFICIAL INTELLIGENCE'S ROLE IN IMPROVING QUALITY AND SAFETY IN RADIOLOGY: RELEVANCE, OPPORTUNITIES AND CHALLENGES IN THE SHORT, MEDIUM AND LONG TERM**

*James Brink, MD, Curtis Langlotz, MD, PhD, Ramin Khorasani, MD, MPH*

2:20pm - 2:30pm

**SNACK BREAK**

*Refreshments provided*

**SESSION OPTIONS 5**

2:30pm - 3:30pm

**LEARNING HEALTH SYSTEMS: PEER LEARNING AND PEER REVIEW; VISION, OPPORTUNITIES AND CHALLENGES; "HOW TO" STRATEGIES AND RESULTS; FUTURE DIRECTION**

*Jennifer Broder, MD, Ramin Khorasani, MD, MPH, and Giles Boland, MD*

**KEYNOTE ADDRESS AND RECEPTION**

3:40pm - 4:25pm

**HACKING THE HAC OF WORKFORCE HARM**

*Patricia McGaffigan, RN, MS, CPPS*

4:30pm - 5:30pm

**NETWORKING RECEPTION**

*Join us for refreshments and networking with your faculty and colleagues*

## **THURSDAY – NOVEMBER 7, 2019**

7:00am - 8:00am

### **BREAKFAST**

#### **KEYNOTE ADDRESS**

8:00am - 8:45am

**SIMPLE, EFFECTIVE INNOVATIONS USING TECHNOLOGY THAT ELIMINATE PREVENTABLE HARM, LOWER COSTS AND ENABLE PATIENTS TO MAKE INFORMED CHOICES**

*David W. Bates, MD, MSc*

#### **SESSION OPTIONS 6**

8:55am - 9:55am

**REDUCING UNWARRANTED VARIATION IN RADIOLOGY (I): RELEVANCE, STRATEGIES AND RESULTS**

*Giles Boland, MD, Dan Glazer, MD, William Mayo-Smith, MD, and Shanna Matalon, MD*

9:55am - 10:10am

### **COFFEE BREAK**

*Refreshments provided*

#### **SESSION OPTIONS 7**

10:10am - 11:10am

**REDUCING UNWARRANTED VARIATION IN RADIOLOGY (II): RELEVANCE, STRATEGIES, AND RESULTS**

*Neena Kappor, MD, Atul Shinagare, MD, Catherine Giess, MD, Ramin Khorasani, MD, MPH*

#### **SESSION OPTIONS 8**

11:20am - 12:20am

**PROTECTING ACCESS TO MEDICARE ACT (PAMA) IMAGING CDS REGULATIONS: WHAT YOU NEED TO KNOW AND DO; REQUIREMENTS, OPPORTUNITIES, CHALLENGES AND RISKS**

*Ali Raja, MD, MPH, MBA, Pamela Johnson, MD, Keith Hentel, MD, MS*

12:20am - 1:20pm

### **NETWORKING LUNCH**

*Provided*

#### **SESSION OPTIONS 9**

1:20pm - 2:20pm

**BURNOUT/RESILIENCE; "PROFESSIONAL FULFILLMENT: WHERE WE WANT TO BE"**

*Elizabeth Harry, MD, Catherine Giess, MD and Namita Seth Mohta, MD*

2:20pm - 2:30pm

**SNACK BREAK**

*Refreshments Provided*

***CLOSING KEYNOTE ADDRESS***

2:30pm - 3:30pm

**CASE STUDIES IN RESILIENCE: LESSONS LEARNED**

*Thomas Lee, MD*

3:30pm - 3:45pm

**CLOSING REMARKS**

*David W. Bates, MD, MSc and Ramin Khorasani, MD, MPH*